

BLACK GROUSE MEDIA

BASIC WEB HOSTING PACKAGE TERMS

Thank you for choosing Black Grouse Media to design and host your website. This document sets out the terms of the BASIC web hosting package. If you would rather join the ADVANCED web hosting package, please contact us to discuss.

When you start on the hosting package, you are agreeing to these terms.

1. What's Included

Your website will be hosted on the Webflow platform, meaning that the site is hosted on Webflow's servers.

This package includes the cost of hosting your site on Webflow. Prices may vary depending on the complexity and features of your site.

Before your site is launched and published to your chosen domain name, Black Grouse Media will add SEO data to your site including meta tags and descriptions as well as OpenGL images (which are the images which show on social media when you share your links).

We will provide one training session on how to make basic edits to the site and also how to maintain an Content Management System as designed and implemented by us.

Black Grouse Media is not liable for any damages or losses caused by interruption of service by Webflow.

2. What's not included

On the basic package, we do not connect your site to reporting functions such as Google Analytics, and we do not include any additional site updates. The package simply covers the hosting element so unless listed above, the service is not included.

3. Site Changes and Updates

If you require site updates or changes to be made, these will be charged at our hourly rate with a minimum of 1 hour's charge.

4. Payment

Your hosting package is based on a monthly recurring subscription. Payment is to be made via direct debit each month. Hosting rates are reviewed on the 1st April each year and we will give you at least a month's notice of any price increase.

5 Cancellation

If you wish to cancel your hosting package, please contact us at info@blackgrousemedia.com, we require 30 days notice to cancel. If your next month's direct debit falls within that 30 days, we will take the full amount and your hosting package will end at the end of that following period.